

## General Terms & Conditions

To ensure that you have the best possible experience before, during and after the tour, we strongly recommend that you carefully review all of the terms and conditions associated with our tours. Feel free to contact us with any questions pertaining to the following information.

### Reservations

To confirm a reservation, we require a completed Reservation Application and a deposit of \$300 per person for tours to Egypt, Ghana, Senegal and Gambia; \$500 for tours to Kenya, Tanzania and South Africa. Send your Reservation Application and deposit to your travel agent or to:

Global Tours, Inc. (800) 321-7798  
P.O. Box 4503 (650) 685-4505 FAX  
Burlingame, CA 94011-4503

Make checks payable to **Global Tours, Inc.**

### Final Payment

Final payment is due in our office 45 days prior to departure. We accept American Express and Discover for credit card payments by phone. Visa or MasterCard payments may be made online via PayPal (See our website for details).

### Changes and Deviations

We allow 1 free change or deviation request for the land package tour booked after the deposit has been received. Each additional change is subject to a \$50 change fee per person. Any increase in tour cost arising from changes and/or deviations will be passed on to the tour client. Any change or correction of air tickets will be subject to the rules and regulations of the airlines concerned and, in addition to any fee or penalty charged by the airlines, a nominal fee may be charged by Global Tours, Inc. for handling.

### Cancellations and Refunds

**We require that all cancellations be made in writing** (mail, fax or e-mail). Cancellations will be effective from the date of receipt of notification. All cancellations made after receipt of deposit will be subject to a \$100 processing fee. Cancellation received 45-30 days prior to departure will be assessed an additional penalty of 10% of the land tour price; within 29-4 days prior to departure, a penalty of 20% - 30% of the tour price will be assessed depending on the proximity to the departure date and amounts recoverable from deposits and payments made to suppliers. Cancellation within 72 hours of departure or no-show at the airport will forfeit the entire tour price. **We strongly recommend the purchase of travel insurance in order to protect your tour payments in the event tour cancellation or interruption.** No refunds will be issued for any accommodations or services included in the tour that go unused.

### Travel Insurance

In order to protect tour payments in the event of cancellation due to unexpected illness, accident, or emergency, each tour member is encouraged to purchase our travel insurance policy. This travel insurance also covers baggage delay, damage, or loss; travel delay; medical expenses during the trip, medical evacuation, and more at no extra cost. Call us for a quote or visit [www.globaltours-inc.com/tpp](http://www.globaltours-inc.com/tpp) for more information.

### Airlines

In instances where Global Tours provides airfare quotes in conjunction with our tours, we may obtain special rates that are subject to the restrictive terms and conditions of the airlines. These fares are quoted based on real-time availability and are subject to change at any time prior to ticketing. Tickets are subject to all rules and restrictions of the airlines including but not limited to matters of changes, cancellations and refunds. Any change, correction, or cancellation of air tickets after issuance will be subject to fees and penalties charged by the airlines and ticketing agency.

### Hotels

We select hotels for our tours based on the quality of accommodations, services, location and rates to ensure comfort, convenience and value. All tour prices are based on shared double occupancy. Single rooms can be provided at an additional charge as specified in the tour price section. Triple occupancy is possible for most tours at a small discount for the 3rd person and may be requested but is not always available.

### Required Travel Documents

Every tour member must have a valid passport and it should be kept accessible during the journey and for each international departure and arrival. We recommend that each person keep a copy of the passport (the page where photo and personal information are shown) separately in a secure place. This will help tremendously when a passport is lost and needs to be replaced. **See page 4 for Visa and Vaccination requirements.**

### Baggage

Due to the limited baggage space in the touring vehicles, each tour member will be allowed one suitcase and one carry-on bag. Extra baggage may cause logistical problems and also require additional charge from both the airline and local tour company. We recommend that travelers purchase travel insurance to protect their baggage against any damage/loss that could occur during the tour.

### Rates

All rates quoted reflect a cash discount of 2%. Deposits made by credit card will still qualify the traveler for the cash/check discount. However, final payments must be made in cash/check in order to keep this discount. Tour prices are quoted based on hotel rates, ground tariffs, and exchange rates effective as of October 15, 2004, and are subject to change due to fluctuations in availability, seasonal surcharges, and currency exchange rates. Any cost increase due to change in exchange rate in excess of 3% may be passed on to tour members. In the event of computer or human error, we reserve the right to send a revised invoice to travelers with any necessary corrections.

### Validity

This program is valid from January 1, 2005 through December 31, 2006

### Limitation of Liabilities

Global Tours, Inc. (the tour operator) and all cooperating agencies, act only in the capacity of agents for the hotels, airlines, bus companies, railroads, ship lines, or owners or contractors providing accommodations, transportation or other services (hereinafter: suppliers) and all coupons, exchange orders, receipts, vouchers, contracts and tickets issued by the tour operator are issued subject to any and all tariffs, terms and conditions under which

any accommodation, transportation or any other services whatsoever are provided by such suppliers or by any person in employ. By the acceptance of tour membership and/or such coupons, exchange orders, vouchers, receipts, contracts and tickets, the tour member agrees to the foregoing and also agrees that neither the tour operator, nor any of its employees or affiliates shall be or become liable for any loss, injury, damage, added expenses or costs in connection with any accommodation, transportation, or other services, resulting directly or indirectly from any acts of God, dangers, incident to the sea, fire, breakdown in machines or equipment, acts of government or other authorities, de jure or de facto wars, whether declared or not, hostilities, civil disturbances, strikes, riots, thefts, pilferage, epidemics, quarantines, medical or customs regulations, improper visas, passports or other travel documents, defaults, delays from any causes beyond the tour operator's control, or for any loss or damage resulting from the negligent act or omission of any supplier or other parties. By embarking upon his/her tour, the traveler voluntarily assumes all risks of damages involved with such tour, whether expected or unexpected. Traveler voluntarily assumes all risks of damage or loss involved with such risks, and is advised to obtain appropriate insurance coverage against them. Traveler's retention of tickets, reservations, or bookings after issuance shall constitute a consent to the above, and an agreement on traveler's part to convey the contents hereto to his/her travel companions or group members. Upon completion of his/her tour, traveler has 30-days to dispute services not provided, after which time tour operator shall be released from any and all further liability. Tour operator reserves the right to refuse any person, before or during the tour, to cancel or change the tour, hotel, airlines or sightseeing should circumstances warrant at tour operator's discretion.

Global Tours, Inc. accepts no responsibility for value, reliability, quality or authenticity of any goods purchased while on tour or for any mailing, freight or shipping arrangements.

Global Tours, Inc. reserves the right to decline to accept or retain any tour participant should such person's health, mental condition, physical infirmity or general deportment impede the operation of the tour or the infringe upon the rights, welfare or enjoyment of other tour participants.

Global Tours, Inc. reserves the right to substitute hotels and alter the itinerary, withdraw any tour and make any desirable alteration for the convenience of the operation of tours. Global Tours, Inc. reserves the right to cancel the tour prior to departure for any reason. Liability for such cancellation is limited to full refund of money received by Global Tours, Inc., and this shall constitute full settlement with the tour member.

The general conditions under which you agree to utilize the services of Global Tours, Inc. may not be amended in any way except in writing by an authorized officer of Global Tours, Inc. By utilizing the services of Global Tours, Inc., traveler agrees that the exclusive venue for all claims shall be the County of San Mateo, State of California, and such claims shall be determined according to the laws and jurisdiction of the State of California.

**CST#1012940-40**

**Travel Worry-free with our Travel Protection Plan**

Without travel protection, even the best-planned tours can be impacted by the unexpected

Travel delays, lost baggage, or unexpected illness or injury can cost travelers their vacation investment and more.

**That's why we offer the CSA TourSmart Travel Protection Plan.** The Travel Protection Plan is a customized travel insurance policy that provides the best protection and value at competitive rates.

**Our plan covers cancellation or interruption due to terrorism as well as pre-existing medical condition.**

In order to be covered for pre-existing medical condition, the plan must be purchased within 14 days of making your initial trip deposit.

**Insurance Coverage Per Person**

<b>Coverage</b>	<b>Maximum Benefits</b>
Trip Cancellation	100% of Trip Cost
Trip Interruption	100% of Trip Cost
Travel Delay (daily limits apply)	\$300
Baggage and Personal Effects	\$500
Medical or Dental Expenses	\$10,000
Accidental Death & Dismemberment	\$25,000
Emergency Medical Transportation	\$50,000

\*Please refer to the Certificate of Insurance for complete details of coverage.

**Trip Protection Plan Rates**

<b>Trip Cost Per Person</b>	<b>Premium Per Person</b>
\$1 - \$500	\$41.00
\$501 - \$1,000	\$65.00
\$1,001 - \$1,500	\$91.00
\$1,501 - \$2,000	\$117.00
\$2,001 - \$2,500	\$144.00
\$2,501 - \$3,000	\$171.00
\$3,501 - \$4,000	\$224.00
\$4,001 - \$4,500	\$250.00
\$4,501 - \$5,000	\$279.00

To purchase, simply add the premium to your initial tour deposit or send a separate check made payable to Global Tours, Inc.

For Claims & Coverage information, call CSA Travel Protection Plan toll-free at (866) 501-3253.